Order Your Meals with MyChart

Introducing *Let's Eat*

Enjoy a simpler way to order meals during your hospital stay with *Let's Eat,* now available in your **MyChart** app.

With just a few taps, you can view menu options tailored to your doctor's diet orders and any allergies on file. No need to wait for someone to take your order—you can choose what you want, when you want, within *Let's Eat* Virtual Ordering hours. It's easy, convenient, and made just for you.

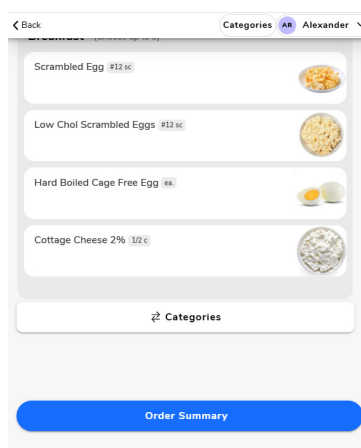Check your MyChart app and tap ***Let's Eat*** to get started!

How to Order Your Meals Using *Let's Eat* in MyChart
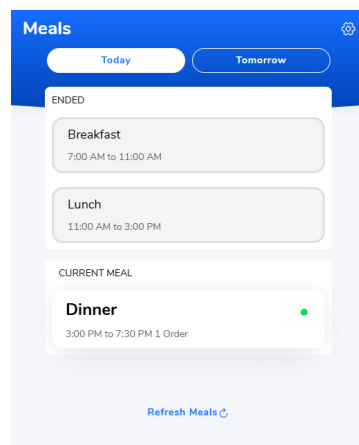
Get started:

1. Download the Epic MyChart app from the App Store (iPhone) or Google Play (Android).
2. Open the MyChart app and login.
3. Tap *Let's Eat* on the home screen.

Order your meal:

4. Select the meal you want to order: Breakfast, Lunch, or Dinner.
   - *Please note that only one order may be placed per meal period.*

5. Browse the available options
   - Entrée choices show first *(please limit to one entrée)*
   - Other Categories (ex. sides) can be seen by clicking the Categories button on the top right corner or by scrolling to the bottom of the page.

   - When you see something you like tap the item and press add to order.

6. Once you're done choosing your meal, tap the order summary button to review your selections.
7. To remove an item, change the item quantity to zero.
8. If desired, choose a later delivery time by choosing from the delivery time drop-down in the top right corner of the summary screen.

9. Click Place Order to submit.

Once your order is placed, your meal will be prepared and delivered at the time you selected. The Food and Nutrition Team will receive your order directly in their system.

Frequently Asked Questions

Can I place orders for future meals?
Yes, you can place orders for today and tomorrow's meals.

Can I choose a delivery time for my meal?
Yes, you can select a delivery time from the available options shown in the app.

What should I do if I can't access the Epic MyChart app?
You can still order your meal by calling Food and Nutrition Services:
- UC Medical Center: 513-584-3665
- West Chester Hospital: 513-298-3287

Do I have to order my meal through MyChart?
No, you can still place your order by phone if you prefer.

Can I order a meal through MyChart for my loved one in the hospital?
Yes, as long as you are an authorized proxy on their MyChart account, you can place a meal order on their behalf.

How do I get set up with MyChart if I'm not already registered?
Register Online:
- Visit uchealth.com/myuchealth to sign up.
    - Option 1: If you have a 10-digit activation code, click the "activate your account" button and enter your personal information as prompted.
    - Option 2: No activation code? No problem. As long as you've received care at a UC Health facility, you can simply click the "sign up now" button and enter your personal information as prompted.
- Set up a personal username and password.

    OR

    Register at your provider's office.

- At your next doctor's office appointment, simply ask your doctor or a member of the care team to sign you up for My UC Health.