

What's Up

A Newsletter for the Associates of Daniel Drake Center for Post-Acute Care and Bridgeway Pointe

Welcome New Associates

January Boaz, Lab
 Holly Daulton, Pharmacy
 Dianna Knudsen, Outpatient Therapy
 Aliyah Lamb, SNF
 Benjamin McDonald, FANS
 Daniel Moore, BWP
 JoAnn Smith, Pharmacy



DDC Welcomes New Infection Control Practitioner



Tina Brunner

A warm welcome is extended to Tina Brunner, RN, BSN with a BS in Accounting and Marketing, who recently joined Daniel Drake Center as our new Infection Control Practitioner. Previously Tina was a Public Health Nurse, specializing in communicable disease. Tina has also worked on a telemetry unit, ambulatory care, and emergency room.

Tina says, "I'm excited to be joining Daniel Drake Center, and I look forward to working with everyone!"

Dianna Knudsen, New Outpatient Therapy Manager

Daniel Drake Center welcomes Dianna Knudsen, Outpatient Therapy Manager, replacing Paige Thomas.



Dianna is an Occupational Therapist who earned a Master's Degree in Occupational Therapy from the University of North Dakota in Grand Forks. Dianna is a UC Health "alum," having worked in inpatient therapy at UCMC from May 2007 through October 2012. Following her work at UCMC, she became a traveling therapist and most recently served as the Director of Rehab for Endurarcare Acute Care Services which holds the therapy contract for Clinton Memorial Hospital in Wilmington.

DDC Kicks Off New One-Mile Walking Path

Monday, July 21, Amy Schroyer, Interim Senior Site Executive, kicked off our new one-mile walking Path. Thanks to all who walked the one mile loop and braved the Summer heat!

Grab a co-worker and walk the one-mile loop. It only takes 15 minutes, and there are so many health benefits for such a simple activity! AHA recommends 30 minutes of physical activity five times per week.



Pictured l-r: Keith Gilles, Administrative Director; Amy Schroyer, Interim Senior Site Executive; and Duane Pifko, Director of Finance.



Associates walking the path. (Look for the walking path markers pictured above).



Associates and representatives from sponsors American Heart Association and Medpace took part in the one-mile walk.

TB Testing Coming in August

Annual TB screening is **required** for ALL Daniel Drake Center associates after August 1, even if TB screening was done in 2014 prior to August 1, 2014.



Those who have tested positive in the past will need to fill out the TB screening questionnaire which can be obtained at annual screening, or associates can call Associate Health and Wellness at 585-6600 and have the form e-mailed or faxed.

All testing will be held in Conference Room C, Level 1:

- Friday, August 1 6:30-9:30 a.m.
- Wednesday, August 6 4-7 p.m.
- Monday, August 11 6:30-9:30 a.m.
- Wednesday, August 27 4-7 p.m.

For associates at DDC at The Christ Hospital:

- Friday, August 15 7-9 a.m.
- Monday, August 25 7-9 a.m.

General Counsel Makes Changes to Better Serve System



The UC Health Office of General Counsel (OGC) has gone through many changes since formation in December 2011. The department has grown from eight employees to 21 and new services have been added.

The Office of General Counsel was formed to serve the legal needs of the entire organization in a coordinated and consistent manner. OGC is comprised of four different departments; Legal, Risk Management, Compliance and Contract Management. They provide services for University of Cincinnati Medical Center, University of Cincinnati Physicians Company, Daniel Drake Center for Post-Acute Care, West Chester Hospital and the UC Health Business Center.

OGC handles all legal matters including employment contracts, leases, employment/labor issues, service contracts, clinical trials, subpoenas, bankruptcies, class action filings, litigation and garnishments. They manage the delivery of all legal services and ensure that each request is properly addressed. Although the majority of requests will be handled by OGC, some will be referred to outside legal counsel, in which case they will continue to manage the delivery of the legal services. Their goal is to ensure that all legal services are delivered to UC Health in a responsive manner and as efficiently and effectively as possible.

One of the most recent additions to the services we provide is the Contract Workflow Management System, also known as CWMS. Moving forward, they ask that all requests for legal review/drafting of contracts be submitted through CWMS.

Please do not hesitate to call the Office of General Counsel at 585-8062 if you have any questions regarding the services they provide.

Lifesaver Campaign Rewards Good Hand Hygiene



In an effort to promote hand hygiene and reward compliance, many associates have already received a lifesaver card thanking them for practicing good hand hygiene. The cards are signed by the associate and placed in a service excellence box for a chance to win a prize.



For the month of May, the two winners were **Rosemary Oranusi, RN** (left) and **Nancy Wolff, RN** (right), both from 2 North. There is no limit to the amount of cards an associate can receive.



We all know clean hands save lives. Please continue the outstanding hand hygiene compliance and become a "lifesaver."

UC Women's Center Presents College Health 101 for Young Females

UC Health Women's Center presents College Health 101, an afternoon "course" designed to address the various health issues to which young female students, leaving home and entering college for the first time, are most susceptible. The event will cover topics such as gynecology & sexual health, alcohol and drug use, nutrition, weight management & body image, stress, date rape, emotional health, and skin care. Join them as they bring together medical experts and college sophomores, who will emphasize the importance of taking control of one's personal health through well-informed preemptive measures. They will also debunk the common college-age misconceptions and stigmas, which often surround health issues, in a safe, open, and inclusive environment.

College Health 101 will be held on **Saturday, August 9, 1-3:30 p.m.** The event will include a panel discussion with Women's Center providers and second year students to ensure that every question is comprehensively answered from both medical expertise and recent experience. It will also include complimentary health information and resources such as skin assessments, safe drinking tips, priority follow-up gynecology appointments, and much more. All pre-college young students are encouraged to bring a parent or guardian so that an open and well-informed discussion of important topics may result after the event, at home. At the UC Health Women's Center, they know that awareness and information are the keys to a happy and healthy first year of college. Come join them for an afternoon of free education and empowerment!

Please register at <http://uchealth.com/events/college-health-101/> or call (513) 475 -UC4U (8248).

SPECIAL SECTION

Associates Recognized for Years of Service Congratulations 20-41 Year Milestone Recipients

Two separate events were held this month to honor years of service to Daniel Drake Center. A service award dinner was held July 24 for associates with 20-41 years of service hosted by Amy Schroyer, Interim Senior Site Executive, and the Senior Leadership Team.

John Wahl, Food & Nutrition Director, and his staff served a magnificent meal and scrumptious dessert. Managers of the associates who attended shared wonderful comments for outstanding service that each associate has contributed over the years, and everyone reminisced about Daniel Drake Center's history and days gone by.

Congratulations to these associates (and associates who could not attend see complete list on page 5 including pictures from the breakfast reception on page 5 and 6).



**Denise Ditraglia, RCP (IV),
Cardio Pulmonary Rehab, 20
Years of Service**



**Mary Jimmar, Access Coordinator, Admitting &
Administration, with husband, Don, 25 Years of
Service**



**Mary Pope, LPN, SNF, 2 South, with husband,
Harold, 25 Years of Service**



**Marilyn Miller, PCA, SNF, 2 South, with husband,
Lee, 30 Years of Service**



**Jeff Gemereth, Maintenance, with wife Laurie,
31 Years of Service**



**Lashell Sanks, Access Coordinator,
Admitting & Registration, with husband,
Timothy, 31 Years of Service**

(more photos next page) 

SPECIAL SECTION



Chris Mace, Maintenance, with wife, **Rebecca**, 32 Years of Service



Carla Moore, Food & Nutrition Services Supervisor, 33 Years of Service



Chip Horn, Maintenance, with wife, **Denise**, 36 Years of Service



Val Thrasher, Senior Financial Analyst, with mother, **Dorothy**, 39 Years of Service



Rose Dover, Food & Nutrition Services, with husband, **Jeffrey**, 40 Years of Service



Left to right, back row: **Chip Horn**, **Chris Mace**, **Jeff Gemereith**; front row: **Lashell Sanks**, **Val Thrasher**, **Carla Moore**, 31-39 Years of Service

SPECIAL SECTION

UC Health-Daniel Drake Center Service Award Milestones

<u>5 Years</u>	<u>10 Years</u>	<u>15 Years</u>	<u>20 Years</u>	<u>30 Years</u>	<u>40 + Years</u>
Youlanda Allen	Gregory Alig	Elaine Asbury	Glendora Cornist	Kenneth Blades	Rosemarie Dover (40)
Laura Blanchard	Carol Baker	Leachelle Brooks	Denise Ditraglia	Kristie Collins	Angela Mueller (41)
Catherine Blyth	Carolyn Baldwin	Jon Carr	Nancy O'Hearn	Marilyn Miller	
Rosemarie Brock-Fuller	Tina Barricklow	Homer Christian	Sylvester Thomas		
Teresa Caprul	Derrick Buntin	James Church			
Clare Carmicle	Warren Caspersz	Jennifer Gooding	<u>25 Years</u>	<u>30-39 Years</u>	
Bridget Colbert	Patricia Cowans	Cynthia Holliday	Dan Booher	Jeffrey Gemereth (31)	
Valerie Combs	Thomas Darnell	Michelle Mletzko	Mary Jimmar	Lashell Sanks (31)	
Rachel Cook	Chantal Dennis	Bradley Poladian	Mary Pope	Christopher Mace (32)	
Michelle Cordy	Beverly Deye	Anne Redwine	Deborah Smith	Jeraldine Mazur (32)	
Mary Jo Deaton	Ernest Gable	Chantal Robinson-Gibbs	Mark Young	Susan Scott (32)	
Tynecka Dixon	Amy Handermann	Jackqueline Roland		Carla Moore (33)	
Linda Dove	Marguerite Hudson	Susan Sunderman		Christine Mayberry (34)	
Lakeitha Fall	Debra Reed	Trent West		James Burke (36)	
Wendy Fischer	Aicha Siddiqui			Gary Keith (36)	
Kristy Frisch	Alles Smith			Chip Horn (36)	
Joy Gillis	Christine Smith			Val Thrasher (39)	
Sadea Hayes	Monica Thompson				
Mary Hill	John Wahl				
Amanda Hilton	Stephen White				
Emily Hopf	Charyce Whitmire				



Those in attendance for the breakfast reception from left to right, front row: **Christine Smith**, PCA, SNF, 2 South, 10 years; **Pat Cowans**, EVS, 10 years; **Marilyn Miller**, PCA, SNF 2 South, 30 years; **Elaine Asbury**, Activities Specialists, Bridgeway Pointe, 15 years; **Mandi Hilton**, Financial Counselor, 5 years; **Carol Baker**, EVS, 10 years; **Jerri Mazur**, Materials & Distribution, 32 years; back row: **Michelle Cordy**, Consultant, PR & Marketing, 5 years; **Jeff Gemereth**, Maintenance, 31 years; **Rosemary Oranusi**, RN, 2 North; **Val Thrasher**, Sr. Financial Analyst, 39 years; **Anne Redwine**, Manager, Radiology; 15 years; **Rachel Cook**, Pharmacist, 5 years; **Chip Horn**, Maintenance, 36 years; **Kenneth Blades**, Food & Nutritional Services, 30 years.

SPECIAL SECTION

All Service Milestones Were Honored at a Breakfast Reception Wednesday, July 23

Amy Schroyer, Interim Senior Site Executive, presented certificates to all honorees in attendance. John Wahl and staff made a delicious breakfast buffet that everyone enjoyed.



5 year milestones, l-r: Rosemary Oranusi, Michelle Cordy, Rachel Cook & Mandi Hilton.



10 year milestones, l-r: Pat Cowans, Christine Smith & Carol Baker.



15 year milestones, l-r: Anne Redwine & Elaine Asbury.



30+ year milestones, l-r: **Kenneth Bates**, 30 years; **Val Thrasher**, 39 years; **Jeff Gemereith**, 31 years; **Marilyn Miller**, 30 years; **Jeri Mazur**, 32 years; **Chip Horn**, 32 years.

Culture of Safety Corner



Consistency

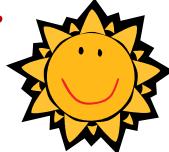
Keith Gilles, Administrative Director

Consistency is one of the hallmarks of an excellent organization that produces a quality product. When one thinks about it, that is why we shop at Nordstrom's. We know the service is consistently excellent and products are of high quality. This is the way it needs to be for the patients who put their trust in the care they receive at Daniel Drake Center.

During New Associate Orientation, we emphasize one of the "keys to great customer service" is consistency. We cannot provide excellent care **some** of the time. We must provide it **all** of the time, in **everything** we do. Our patients must know that every day, in every encounter, they will receive excellent care. And although this sometimes requires going the extra mile, we must strive for it - consistently.

Bruce Springsteen said "Getting an audience is hard. Sustaining an audience is hard. It demands a consistency of thought, of purpose, and of action over a long period of time." And it is no different with health care. We work hard with our referring physicians and with patients and families to establish the trust that we will provide consistent, excellent care. It requires each of us doing that every single day to be successful.

Perhaps Aristotle said it best: "Excellence, then, is not an act but a habit." Habits are born of consistency and all of us at DDC must strive to be consistently excellent every day – let's make it a habit.



UC Health Discounts for Associates

Looking for something to do this summer? Take advantage of special discounts at places such as:

Beach Water Park

Cincinnati Zoo

Entertainment Junction

Great Wolf Lodge

Kings Island

Cincinnati Reds

Coney Island

Florence Freedom

Kentucky Speedway

Newport Aquarium

Log into the UC Health Intranet, click on "Associates" then "Discounts" and start saving on fun!

Mitchell's™ Salon & Day Spa
Associates may now enjoy a discount at all five Cincinnati area Mitchell's Salon & Day Spas! Mitchell's has locations in Kenwood, Hyde Park, TriCounty, Northgate, and West Chester. For more information, go to www.mitchellssalon.com and click on "Promotions."

New Discount

Education Corner

Care of the Craniectomy Patient

This education opportunity will help clinicians care for craniectomy or cranioplasty patients. The program will be presented by the UCMC Neurotrauma Center. One session will be held on 7/29 from 4:00-5:00 p.m. at the 3 West/TCH location and one session will be held on 8/5 from 4:00-5:00 p.m. at the DDC Main Campus in the Education Classroom on 3 North. For more information or to register, please contact 8-2673.

Annual Review 2014

It is mandatory for all associates hired on or before December 31, 2013 to complete the Annual Review e-Learning assignments. Specific assignments were given based on job description. The deadline to complete these e-learning courses is 11:59 p.m. on **July 31, 2014**. If you need assistance, please contact 585-MYPC.

Ultrasound Guided Peripheral IV Insertion Class

Target Audience: Nurses. In this 3-hour class, you will learn to use the tools that are available to make yourself more successful in peripheral IV starts. The goal is "one stick and done!" There will be two separate sessions offered on July 31. One session will be 9 a.m.-Noon, and the other session will be held 1-4 p.m. Both classes will be held in the Education Classroom on 3 North. To register for a class or for more information, please contact 8-2901 or email to mary.bennington@uchealth.com.

Skills Fair 2014

This mandatory annual program is for all clinical associates hired on or before December 31, 2013 and will be held on August 26-29 and September 3-5. Please contact your manager to set up your session. See attached flyer for additional information.

API Healthcare Upgrade

Training for upcoming upgrade of ReportXpress, TimePC and ActiveStaffer

The current API Healthcare solutions used at UC Health for time and attendance and for staffing and scheduling will be upgraded in September. The software upgrade will provide a single point of entry for users currently working with TimePC, ReportXpress and ActiveStaffer. The new interface has an enhanced intuitive design that will allow users to perform time entry and scheduling tasks with greater ease and efficiency. Training will be offered to associates currently using ReportXpress, TimePC, or ActiveStaffer. Classes will be held in the Computer Classroom on A Level. *There are also many other class dates/times at other UC Health facilities. This was communicated via from UC Health.* Please contact UC Health Training & Development if you have any questions at training@uchealth.com or 585-6983.

Thursday, September 4	8 a.m. – Noon
Monday, September 8	1-5 p.m.
Tuesday, September 9	1-5 p.m.
Thursday, September 11	8 a.m. – Noon
Monday, September 15	1-5 p.m.
Tuesday, September 23	8 a.m. - Noon



Electronics Show

computers ▷ gaming consoles ▷ tvs ▷ cameras ▷ music players ▷ and more!



Thursday, August 14

9 a.m. - 5 p.m.

Friday, August 15

9 a.m. - 3 p.m.

Conference Rooms D & E, behind the Cafeteria

Sponsored by Daniel Drake Center Auxiliary

Daniel Drake Center
for Post-Acute Care



iPod - iPad - Microsoft Surface - Samsung Galaxy - Laptops - TVs

PAYROLL DEDUCTION - CASH - CREDIT CARDS

UC Health & UC are taking over the Zoo - Again!



Save the date for UC at the Zoo!

Saturday, Sept. 6, 2014 from 4:30pm - 8:30pm

Buy your tickets now for a fun-filled evening of entertainment and animals at our exclusive event at the Cincinnati Zoo and Botanical Gardens!

festivities will take place from 4:30 - 8:30 p.m. We'll have live music, kid-friendly and student activities including face painting and a drum building activity. Look for Lucy the Bearcat in her nursery at the Children's Zoo. Always a favorite, the UC Pep Band and Cheerleaders will lead a parade around the Zoo at 5pm. We'll also have scavenger hunts and prizes for the kids and random animal encounters scheduled throughout the Zoo. Gorilla, Elephant, Giraffe, and Penguin Keepers will offer talks on our favorite animals, and don't miss the Cheetah Encounter Show! Photo booths will be setup at various locations throughout the Zoo so you can Be the Bearcat - or take a selfie or friends and family photo the Bearcat, a UC football player or cheerleader (or at least their likeness)!

Tickets are just \$7 per person (children under 2 are free) - and your ticket includes free parking! Children age 12 and under will enjoy one complimentary Carousel ride (additional rides are \$2.00). Additional discounts include Train rides for \$3.00 per ride and the 4-D theater will be showing "Rio and The Great Salmon Run" at \$4.00 per show. Receive a 25% discount on food and soft drinks when you present your UC at the Zoo ticket (discount does not apply to alcohol).

Please note this is a private event, so Zoo memberships do not apply.

Purchase your tickets in advance to avoid long lines at the entrance gates! To purchase tickets:

<http://www.uc.edu/zoo>

go to "Purchase Tickets Online" and click on the UC Health associates link

password: UCHEALTH

Additional information can be found on the UC website at www.uc.edu/zoo
or contact Benefits@UCHealth.com

Sponsored by UC Health and the University of Cincinnati

July 29

Care of the Craniectomy Patient. See page 7.

July 31

*Deadline for mandatory eLearning assignments. See page 7.

*Ultrasound Guided Peripheral IV Insertion Class. See page 7.

August 9

UC Health Women's Center presents College Health 101 for Seniors, see page 2.

August 14 and 15

DDC Auxiliary fundraiser, Electronics Show. See details at left column.

August 26-29, September 3-5

Skills Fair sessions. See page 7.

September 4, 8, 11, 15, 23

API Healthcare Upgrade. See page 7.



September 4

Daniel Drake Center Blood Drive, 10 a.m. – Noon. We know people donate blood primarily to save lives, but there are also extra incentives for rolling up your sleeves. You can sign up for the **Premier Donor Club**. If donors do not already have a Donor Portal account (which enables you to earn points in the Premier Donor Club), you can create an account within 48 hours of donating and earn your points. Create your account online at www.hoxworth.org/plus or by calling the Appointment Center at (513) 451-0910. The **Premier Donor Club** has a variety of gift cards for restaurants, movie theaters, bookstores, Hoxworth T-shirts and donations to charities. To schedule an appointment call Hoxworth at (513) 451-0910 or visit www.hoxworth.org/groups/drake

September 6

UC Health & UC are taking over the Zoo - Again! Saturday, September 6, 4:30-8:30 p.m. See details in column at left.

What's Up is published bi-weekly by the Public Relations & Marketing Department for associates and volunteers of Daniel Drake Center and Bridgewater Pointe. The goal of **What's Up** is to offer the most up-to-date information and hospital news pertinent to the Daniel Drake Center-UC Health work experience. Send your news items or suggestions to: DrakeNewsRoom@UCHealth.com or call Michelle Cordy, Consultant, (513) 418-2771.

You are invited to attend...

Care of the Craniectomy Patient: A Nurse's Guide

This education opportunity will help clinicians care for craniectomy or cranioplasty patients.

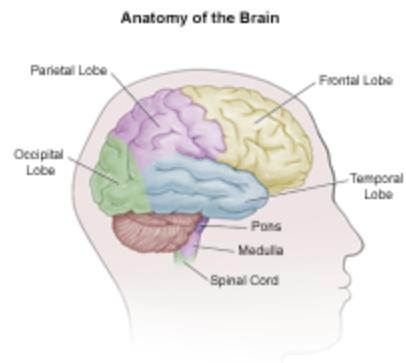
Presented by:
the UCMC Neurotrauma Center

When and Where:

July 29 4:00-5:00 p.m.
at 3 West/TCH

OR

August 5 4:00-5:00 p.m.
at DDC in the Education Classroom,
3 North



To register, please contact 418-2673. We hope to see you there!

Ultrasound Guided Peripheral IV Insertion Class

A 3 hour class on July 31, 2014

Learn to use the tools available to make yourself more successful in peripheral IV starts.

Register by calling extension 82901 or emailing
Mary.Bennington@uchealth.com



Aim for one stick and done!!!



July 31, 2014

2 sessions: Only need to attend one of the sessions

9 am – 12 noon & 1 pm – 4 pm

In 3 North education classroom.



Skills Fair 2014

"Training in the tropics—Learn to be the best to our patients/residents, families, and to ourselves.'

- All clinical employees hired on or before 12/31/2013 are required to attend.
- You must attend one entire session (lectures and stations) and complete all required paperwork to receive credit.
- Please arrive on time—in-person registration time includes processing, directions, and raffle drawing registration.
- There will be no admittance 5 minutes after the start time.
- Raffle prize drawings held every day!
- This event is considered a work day—all DDC/UC Health policies apply which includes time, attendance, and dress code.
- Children are not permitted to attend.

**To register, please contact
your manager.**



August 26

Reg. at 7:45 a.m.
8:00 a.m.-12:30 p.m.

or

August 27

Reg. at 5:30 p.m.
5:45-10:15 p.m.

or

August 28

Reg. at 12:30 p.m.
12:45-5:15 p.m.

or

August 29

Reg. At 7:45 a.m.
8:00 a.m.-12:30 p.m.

or

September 3

Reg. at 12:30 p.m.
12:45-5:15 p.m.

or

September 4

Reg. At 3:45 p.m.
4:00-8:30 p.m.

or

September 5

Reg. at 7:45 a.m.
8:00 a.m.-12:30 p.m.

**Conference Room G
A Level at DDC**

Please make sure you are on time!

Daniel Drake Center
for Post-Acute Care

 **Health**



UC Health

www.reds.com/uchhealth

Enter Passcode: UCHEAL

GAME DATES

Sun., July 6 - 1:10 p.m.
Vs. Milwaukee Brewers

Mon., July 28 - 7:10 p.m.
Vs. Arizona Diamondbacks

Thurs., Aug 7 - 7:10 p.m.
Vs. Cleveland Indians

Thurs., Aug 21 - 7:10 p.m.
vs. Atlanta Braves

Mon., Sept 8 - 7:10 p.m.
Vs. St. Louis Cardinals

Tues., Sept 23 - 7:10 p.m.
Vs. Milwaukee Brewers

Field Box \$18.00 Regularly \$36.00	Mezzanine \$14.00 Regularly \$28.00	Outer Mezzanine \$13.00 Regularly \$20.00	Terrace Outfield \$13.00 Regularly \$25.00	View Level \$9.00 Regularly \$18.00

Please insert # of and cost of tickets in boxes above for each date.

Processing Fee: \$3.00

NAME: _____

TOTAL \$ _____

ADDRESS: _____

ACCT. # 253819

CITY: _____ STATE: _____ ZIP: _____

DAY PHONE: _____ EVENING PHONE: _____ E-MAIL: _____

METHOD OF PAYMENT: CHECK VISA MASTERCARD AMERICAN EXPRESS DISCOVER

CARD NUMBER: _____ EXP. DATE: _____ BILLING ZIP: _____

CARDHOLDER NAME: _____ SEC. CODE: _____

reds.Com

ORDER TICKETS AT: Reds.com/uchhealth

MAIL ORDER FORM TO: Cincinnati Reds Group Sales - Attn: Ashley Bangi - 100 Joe Nuxhall Way - Cincinnati, OH 45202

Fax Order Forms To: 513-765-7665

FOR MORE INFORMATION: Contact Ashley Bangi (513) 765-7452

This offer is only available through Group Sales, and forms must be received prior to game day. Orders must be received 10 days prior to game date for return mailing of tickets. Otherwise tickets will be left at Will Call under name on order form. Photo I.D. required for Will Call pick-up.



ENJOY A GAME at beautiful

EMPLOYEE DISCOUNT
TICKETS ONLY \$8

UC HEALTH STADIUM GROUP OUTINGS

*Perfect Destination
for your
Department*

- Discounted tickets
- Hospitality areas
- Designed for team building and interaction



Face Value:
\$10

**UC Health
Employees:**

\$8

Use promo code
UC Health
online



NIGHTLY PROMOTIONS

Thursdays - \$1 beer

Fridays - Fireworks

Saturdays - Post-game Concerts

Sundays – Kids run the bases &
player autographs

DON'T MISS
the 2nd half
OF THE SEASON

July 25

Disney Night

July 26

Sherlock Holmes Night

August 3

UK Night w/Coach Cal

August 17

Giovani Bernard

Bobblehead giveaway



**FLORENCE
FREEDOM**



FREEDOM CONCERT Special

Attention UC Health employees! This summer see Montgomery Gentry on August 30 or .38 Special with Lover Boy on September 12 and receive a special discounted ticket offer just for you! Use promo code "UCHealth" on the online concert page at florencefreedom.com and receive the following:

\$20 OFF
a set of 4 Premium Floor tickets

\$5 OFF
a pair of 2 Premium Floor tickets

RESERVED STADIUM SEATING

- Reserved Seating
Sections 104-111
- Indirect View
Section 112

ON FIELD SEATING

- Stage
- Gold Circle Sections A, B & C
- Premium Floor Sections D, E & F
- VIP Tables





THANK YOU FOR YOUR DEDICATION AND HARD WORK

HALF OFF Tickets

(300 Terrace Level, max 12) for the following sessions:

Session 2, Sunday 8/10, 11AM (Was: \$30 / Now: \$15)

Session 3, Sunday 8/10, 7 PM (Was: \$30 / Now: \$15)

Session 5, Monday 8/11, 7 PM (Was: \$35 / Now: \$17.50)

Discounts will be available through Ticketmaster up until the day of play, or until the session is sold out.



How to buy?

- Navigate to the event page here:
<http://www.ticketmaster.com/Western-Southern-Open-tickets/artist/821732>
- Select appropriate session
- Before choosing a seat, enter code **UCHEALTH** to unlock discounts
- Choose your seat(s) (maximum, 12 tickets) and continue to check out

UC Health



NEWPORT AQUARIUM DISCOUNT TICKET PROGRAM

Newport Aquarium showcases thousands of animals from around the world in a million gallons of water. You'll be amazed at all there is to see and do!

<small>*Subject to 6% sales tax.</small>	2014 General Admission*	2014 On-Line Discount*
Adult	\$23.00	\$21.00
Child (ages 2 to 12)	\$15.00	\$14.00
Children under 2	FREE	FREE

Go to: www.newportaquarium.com

Step 1: Click on **BUY NOW**

Step 2: Select date of your visit* then select time of your visit**

Step 3: Enter your Promo Code of **UCHEAL**

Step 4: Click APPLY and your discount pricing will appear

Step 5: Select ticket quantities, click Continue

Step 6: Verify Order in Shopping Cart, click Continue

Optional: Customize your visit –add a Penguin Encounter and/or Backstage Animal Experience to your visit, click Continue

Step 7: Check Out – Choose delivery method

Step 8: Enter Payment and Billing Information and Click Continue

(Please note there is a \$1.00 processing fee charged per ticket included in the above pricing.)

ENJOY YOUR VISIT TO THE NEWPORT AQUARIUM!

*Date of Visit – if you are not able to visit on the date, they will be honored on any other operating day during the current year.

**Timed Ticketing – During peak visiting times our timed ticketing policy is in place. You will be allowed to enter at the time chosen or any time after. If timed ticketing is not in place on the day of your visit you will be allowed to enter at any time.



usbank arena

EXCLUSIVE V.I.P OFFER

DISCOUNT ORDER FORM

OCTOBER 29 – NOVEMBER 2, 2014

Enter a world where heroes and hearts prevail. Join Ariel as she explores life above the waves and Prince Eric as he breaks Ursula's spell to reclaim his true love. See Prince Phillip, in a race against time to rescue Aurora, defeat evil Maleficent. Discover a whole new world with Jasmine and Aladdin. Enter a fantastical winter wonderland with Elsa, Anna and Olaf from Disney's blockbuster hit *Frozen*. And, watch in awe as the dreams of Cinderella, Belle, Snow White, Rapunzel and Tiana all come true. High-flying jumps, breathtaking skating, and lovable Disney friends are just a wish away in *Disney On Ice presents Princesses & Heroes!*

SHOW SCHEDULE AND TICKET PRICING

REGULAR TICKET PRICES:

\$58.00 – FRONT ROW ON ICE \$38 – VIP (2ND / 3RD ROWS ON ICE AND 1ST / 2ND ROW LOWER LEVEL)
\$25.00 – LOWER LEVEL \$17.00 – UPPER LEVEL

FRONT ROW AND VIP TICKETS ARE NOT DISCOUNTED DURING ANY PERFORMANCE (BUT ARE AVAILABLE FOR PURCHASE AT REGULAR PRICE)!!

Wednesday, October 29 – 7:00 pm	All weeknight shows are only \$13.00 (valid only on \$25 & \$17)
Thursday, October 30 – 7:00 pm	All weeknight shows are only \$13.00 (valid only on \$25 & \$17)
Friday, October 31 – 7:00 pm	All weeknight shows are only \$13.00 (valid only on \$25 & \$17)
Saturday, November 1 – 11:00 am	Save \$4.00** - \$21.00 (reg. \$25) or \$13.00 (reg. \$17.00)
Saturday, November 1 – 3:00 pm	Save \$4.00** - \$21.00 (reg. \$25) or \$13.00 (reg. \$17.00)
Saturday, November 1 – 7:00 pm	Save \$4.00** - \$21.00 (reg. \$25) or \$13.00 (reg. \$17.00)
Sunday, November 2 – 1:00 pm	Save \$4.00** - \$21.00 (reg. \$25) or \$13.00 (reg. \$17.00)
Sunday, November 2 – 5:00 pm	Save \$4.00** - \$21.00 (reg. \$25) or \$13.00 (reg. \$17.00)

TICKET ORDER INFORMATION

PERFORMANCE	DAY	DATE	TIME
TICKETS	NUMBER OF TICKETS	PRICE	TOTAL
PROCESSING FEE PER ORDER (NOT PER TICKET) =			+ \$3.00
<input type="checkbox"/> ACCESSIBLE SEATING REQUESTED			TOTAL AMOUNT DUE = \$

CONTACT INFORMATION

NAME	PHONE	
ADDRESS TO MAIL TICKETS		
CITY	STATE	ZIP CODE
EMAIL ADDRESS		
COMPANY/ GROUP NAME		

PAYMENT INFORMATION

VISA	MASTERCARD	AMERICAN EXPRESS	DISCOVER
CARD NUMBER			
EXPIRATION			
SIGNATURE			
PLEASE MAKE CHECKS PAYABLE TO U.S. BANK ARENA			

All tickets and seat locations are subject to availability. Tickets must be purchased in advance by mail, email or fax. Orders will be filled on a first come, first serve basis.

No refunds or exchanges.

Children under 2 do not require a ticket provided they sit on adult's lap.

DEADLINE TO ORDER TICKETS IS:

WEDNESDAY, OCTOBER 22, 2014

EMAIL ORDER FORM: sblevins@usbankarena.com
FAX ORDER FORM: 513-333-3079

MAIL ORDER FORM: U.S. Bank Arena
Attn: Sarah Blevins
100 Broadway
Cincinnati, OH 45202

FOR MORE INFORMATION CONTACT SARAH BLEVINS
sblevins@usbankarena.com or 513-421-1302

BOX OFFICE USE ONLY

ORDER CHECKED BY: