

Dear Patient:

We provide full or partial financial assistance to persons whose family income is at or under the income guidelines listed below.

Eligibility depends upon:

- Cooperation with applying for Medicaid
- Being deemed ineligible for Medicaid
- · Meeting income qualifications as outlined below
- Meeting residency requirements

To determine if you may be eligible for available financial assistance programs, you must provide a completed Financial Assistance Application, along with a copy of one of the documents from each category listed on page 2 of this letter. Upon receipt, we will process your application and notify you of our determination.

INCOME GUIDELINES

| Family Size | Income Per Year | | |
|-------------|-----------------|--|--|
| 1 | \$29,160 | | |
| 2 | \$39,440 | | |
| 3 | \$49,720 | | |
| 4 | \$60,000 | | |
| 5 | \$70,280 | | |
| 6 | \$80,560 | | |

^{*} For families greater than 6, add an additional \$10,280 for each member.

Financial assistance is not health insurance and does not meet the criteria for health insurance as defined by the Affordable Care Act. Financial assistance approvals are valid only for balances not covered by a third party. Financial assistance does not cover balances resulting from your failure to follow through with requests for information from your insurance company or failure to cooperate with the Medicaid application process. Financial assistance may not be used for non-covered services for Medicaid recipients.

UC Health's Financial Assistance is for certain hospital charges and physician charges incurred at a UC Health hospital or UC Health physician's office. Cosmetic charges, durable medical equipment, home health care, transportation or third-party skilled nursing services are not covered.

If you have any questions, please call (513) 585-6200 or (800) 277-0781. If you believe you are not eligible for financial assistance under the above programs, Customer Service can discuss other program qualifications or payment arrangements with you at that time.

Thank you for choosing UC Health for your medical care.

1 01/23

Please complete and sign the Financial Assistance Application and provide a copy of 1 of the following documents from each category:

Category 1 – Proof of Income:

- If you are claiming that you have no income, a sworn statement from the person providing you with basic financial support, validating your lack of income must be completed.
- Check stubs for three months prior to the date of service (including payroll, Social Security, Worker's Compensation, unemployment compensation, etc.) or comparable payment record. If you are self-employed, please send a notarized statement of income and expenses for the three-month period prior to the date of service.
- A letter from your employer setting forth compensation details on official employer letterhead with contact information.
- Court support order.
- Copy of benefit letter / check (ex. Social Security Benefit Letter).
- Letter from tenant setting forth rental income.

Note: We do NOT accept tax returns, bank statements, Forms 1099, Forms W-2, etc. as proof of income.

Category 2 – Proof of Residency:

- Driver's license or vehicle registration matching your current address.
- Rent receipts for rent paid within 60 days of when the services are rendered.
- Mortgage statement.
- Utility bill, credit card bill or bank statement postmarked or dated by the issuer within 60 days of when the services are rendered.
- Confirmation of address if a home visit is made by hospital staff.
- Copy of most recent Hamilton County property tax bill.
- Address confirmation by collection agency.
- Letter from lease management, mortgage company, or person providing the patient with shelter, including homeless shelters.

Where to send your completed application:

| Mail to: | Fax to: |
|----------------------|------------------|
| UC Health | 513-585-6102 |
| Correspondence Unit | E-mail to: |
| 3200 Burnet Avenue | |
| Cincinnati, OH 45229 | pfs@uchealth.com |

2 01/23



4.5.6.

APPLICATION FOR FINANCIAL ASSISTANCE

| University of Cincinnati Medical Center | • • • • • • • • • • • • • • • • • • • | | ke Center Uni cute Care | iversity of Cincinnati Physicians | |
|--|--|---|---|--|--|
| PLEASE PRINT: | | | | 1 | |
| Today's Date: | / / | / | | | |
| | Month Day | Year | Med Rec# | Account # | |
| Patient Name: | | | | | |
| | Last | | First | M.I. | |
| Responsible Party, if not Patient: | | | | | |
| | Last | | First | M.I. | |
| Patient Address: | | | | | |
| | | Street | | Apt. # | |
| | | | | | |
| | City | Cou | nty State | Zip | |
| Home Phone: | | Work Phone: | | - | |
| Area Code | | Area | Code | | |
| Email Address: | | | | | |
| Patient Social Security Number: | - | - | | | |
| Patient Date of Birth: | / / | Date of | Service: | / | |
| Please list all family members include the applications along with the applications are secutions. | cant, their spouse* and ant. Income includes g | children (natural or ac ross (pretax) wages, r | | | |
| Family Members | Age Relationship to Patient | Source of Income or Employer Name | Income for 3 months prior to date of service | Income for 12 months prior to date of service | |
| 1. | Self | | 55.7166 | 55.7100 | |
| 2. | | | | | |
| 3. | | | | | |

3 01/23

^{*}The State of Ohio does not have a legal distinction of "legally separated" for married couples. Until a final decree of divorce, annulment, dissolution, etc. is granted a separated couple is the same as a married couple and the spouse must be included as a family member.

UC HEALTH APPLICATION FOR FINANCIAL ASSISTANCE

| Were you an Ohio resident at the time of your hospital service? | | | Yes | No | |
|---|---|---|------------|--------------------------|-----------------|
| Were you a United States citizen at the time of your hospital service? | | | Yes | No | |
| Did you have health insurance at the time of your hospital service? | | | Yes* | No | |
| Were you an active re of your hospital servi | cipient of Disability Assistance or N ce? | ledicaid at the time | Yes* | No | |
| | o either of the above two insurance questio sistance card to this application and comple | | f your ins | urance card (front and b | nack), |
| Name of Insurance Company: | | | | | |
| Insurance Phone Number: | | Medicaid or Disa Assistance Numb | | | |
| Policy Number: | | Group Number: | | | |
| I hereby certify and verunderstand that my sig providing basic financia | • | ng you with basic financif any, that you are rece | iving fro | m patient for providin | g this support. |
| Signature of person p | providing financial support to applic | ant | , | Address | |
| | | | City | , State Zip | |
| | l certify that I have carefully read this a orrect to the best of my knowledge and in financial assistance. | | | | |
| Patient/Guarantor Sign | nature: | Date Comp | oleted: | | <u> </u> |

If you have questions or need assistance with this application, please call 513-585-6200 or 1-800-277-0781.

01/23