

#### Dear Patient:

We provide full or partial financial assistance to people whose family income is at or under the income guidelines listed below.

#### Eligibility depends upon:

- Cooperation with applying for Medicaid.
- · Being deemed ineligible for Medicaid
- Meeting income qualifications as outlined below.
- Meeting residency requirements

To determine if you may be eligible for available financial assistance programs, you must provide a completed Financial Assistance Application, along with a copy of one of the documents from each category listed on page 2 of this letter. Upon receipt, we will process your application and notify you of our determination.

#### **INCOME GUIDELINES**

| Family Size | <b>Income Per Year</b> | Family Size | Income Per Year |
|-------------|------------------------|-------------|-----------------|
| 1           | \$ 62,600              | 6           | \$172,600       |
| 2           | \$ 84,600              | 7           | \$194,600       |
| 3           | \$ 106,600             | 8           | \$216,600       |
| 4           | \$ 128,600             | 9           | \$238,600       |
| 5           | \$ 150,600             | 10          | \$260,600       |

<sup>\*</sup> For families greater than ten, add an additional \$22,000 for each member.

Financial assistance is not health insurance and does not meet the criteria for health insurance as defined by the Affordable Care Act. Financial assistance approvals are valid only for balances not covered by a third party. Financial assistance does not cover balances resulting from your failure to follow through with requests for information from your insurance company or failure to cooperate with the Medicaid application process. Financial assistance may not be used for non-covered services for Medicaid recipients.

UC Health's Financial Assistance is for certain hospitals, physician, and pharmacy charges incurred at a UC Health hospital or a UC Health physician's office. Cosmetic charges, transplant or related charges, durable medical equipment, home health care, transportation, or third-party skilled nursing services are not covered.

If you have any questions, please call (513) 585-6200 or (800) 277-0781. If you believe you are not eligible for financial assistance under the above programs, Customer Service can discuss other program qualifications or payment arrangements with you at that time.

Thank you for choosing UC Health for your medical care.

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# Please complete and sign the Financial Assistance Application and provide a copy of one of the following documents from each category:

### Category 1 – Proof of Income:

- If you claim that you have no income, a sworn statement from the person providing you with basic financial support, validating your lack of income, must be completed.
- Check stubs for three months prior to the date of service (including pay stubs, Social Security, Worker's Compensation, unemployment compensation, etc.) or comparable payment record. Self-employed patients must send a notarized statement of income and expenses for the three-month period prior to the date of service.
- A letter from your employer setting forth compensation details on the official employer letterhead with contact information.
- Court support order.
- Copy of benefit letter / check (ex. Social Security Benefit Letter).
- Letter from tenant setting forth rental income.

Note: We do NOT accept tax returns, Forms 1099, Forms W-2, etc. as proof of income.

### Category 2 – Proof of Residency:

- Driver's license or vehicle registration matching your current address.
- Rent receipts for rent paid within 60 days of when the services are rendered.
- Mortgage statement.
- Utility bill, credit card bill, or bank statement postmarked or dated by the issuer within 60 days of when the services are rendered.
- Copy of the most recent Hamilton County property tax bill.
- Letter from lease management, mortgage company, or homeless shelter.

#### Category 3 – Assets:

A copy of your checking or savings account statement dated within 30 days of the date of service.

#### Where to send your completed application:

| Mail to:             | Fax to:          |
|----------------------|------------------|
| UC Health            | 513-585-6102     |
| Correspondence Unit  | E-mail to:       |
| 3200 Burnet Avenue   |                  |
| Cincinnati, OH 45229 | pfs@uchealth.com |

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## **APPLICATION FOR FINANCIAL ASSISTANCE**

| University of Cincinnati<br>Medical Center   | West Chester Hosp           |                                      | rake Center Uni<br>Acute Care              | versity of Cincinnati<br>Physicians         |
|--|-----------------------------|--------------------------------------|--|---|
| PLEASE PRINT:  |                             |                                      |  | 1   |
| Today's Date:  |                             | /                                    |  |   |
|  | Month Day                   | Year                                 | Med Rec#                                   | Account #                                   |
| Patient Name:  |                             |                                      |  |   |
|  | Last                        |                                      | First                                      | M.I.  |
| Responsible Party, if  |                             |                                      |  |   |
| not Patient:   | Last                        |                                      | First                                      | M.I.  |
|  |                             |                                      |  |   |
| Patient Address:   |                             |                                      |  |   |
|  |                             | Street                               |  | Apt. #                                      |
|  |                             |                                      |  |   |
|  | City                        | С                                    | ounty State                                | Zip   |
| Home<br>Phone: [   |                             | Work Phone:                          | rea Code                                   | -   |
| Alea Gode  |                             | Al                                   |  |   |
| Email Address:   |                             |                                      |  |   |
| Patient Social Security Number:  | -                           | -                                    |  |   |
| Patient Date of Birth:   | Month Day                   | Date o                               | of Service:                                | //  |
|  | Month Day                   | rear                                 | Month                                      | Day Year                                    |
| Please list all family memb<br>natural or adoptive) under<br>gross (pretax) wages, rentate<br>etc. | the age of eighteen livi    | ng in the home alon                  | g with the applicant. Ir                   | ncome includes                              |
| Family Members   | Age Relationship to Patient | Source of Income<br>or Employer Name | Income for 3<br>months<br>prior to date of | Income for 12<br>months<br>prior to date of |
| 1.   | Self                        |                                      | service                                    | service                                     |
| 2.   |                             |                                      |  |   |
| 3.   |                             |                                      |  |   |
| 4.   |                             |                                      |  |   |
|  | -                           |                                      | +  | 1   |

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<sup>\*</sup>The State of Ohio does not have a legal distinction of "legally separated" for married couples. Until a final decree of divorce, annulment, dissolution, etc. is granted a separated couple is the same as a married couple and the spouse must be included as a family member.

# UC HEALTH APPLICATION FOR FINANCIAL ASSISTANCE

|  |  | opy of statement)   |  | _  |   |
|--|--|---|--|--|---|
| ident at the time  | of your hospital   | service?  | Yes  | No   |   |
| ites citizen at the  | time of your ho  | spital service?   | Yes  | No   |   |
| surance at the ti  | ne of your hosp  | oital service?  | Yes*   | No   |   |
|  | ty Assistance o  | or Medicaid at the time   | Yes*   | No   |   |
|  |  |   | of your insurance  | e card (front and I  | back),  |
| mpany:   |  |   |  |  |   |
|  |  | Group Number:   |  |  |   |
|  |  |   |  |  |   |
|  | e person(s) prov   | STATEMENT   |  |  |   |
| you are being finar  | e person(s) provicially supported.   |   | you are receiving  | ng from the pat  | ient for  |
| you are being finar  | e person(s) provicially supported.   | riding you with basic finantial List services, if any, that a given is true and correct nancially responsible for a   | to the best of moharges rendered   | ng from the pate   | ient for  |
| fy that all the foregrature does not casic financial supp  | e person(s) provicially supported.   | riding you with basic finantial List services, if any, that a given is true and correct nancially responsible for a   | you are receiving to the best of mocharges rendered  | ng from the pate   | ient for  |
| rou are being finar  ify that all the foreg  gnature does not of asic financial supp  roviding financial | e person(s) provided.  going information blige me to be fired to be fired to be fired to be supported.   | riding you with basic finantial List services, if any, that a given is true and correct nancially responsible for a   | to the best of mocharges rendered  Addre   | ny knowledge and to the personal sesset at th | ient for  |
|  | asurance at the tire cipient of Disabilities? To either of the above to sistance card to this assumpany: | ates citizen at the time of your hospositions as the time of your hospositions of Disability Assistance of the above two insurance que sistance card to this application and company: | surance at the time of your hospital service?  significant of Disability Assistance or Medicaid at the time cie?  significant of Disability Assistance or Medicaid at the time cie?  significant of the above two insurance questions, please attach a copy sistance card to this application and complete the following:  simpany:  Group Number:  Medicaid or Disability Assistance Number  00 income above, please have the Support Statement | Assistance Number:  On income above, please have the Support Statement below completed at the time of your hospital service?  Yes asurance at the time of your hospital servic | No surrance at the time of your hospital service?  Yes*  No cipient of Disability Assistance or Medicaid at the time  oe either of the above two insurance questions, please attach a copy of your insurance card (front and be sistance card to this application and complete the following:  Ompany:  Medicaid or Disability  Assistance Number:  On income above, please have the Support Statement below completed by the |

If you have questions or need assistance with this application, please call 513-585-6200 or 1-800-277-0781.

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